THE CASE OF FIBRENET PROJECT

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# II. The Improvement Model:

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| #ID | issue | Improvement | How to Use | Conclusion |
| 1. | Communication channel is not good between site because different location. | Communications would be in English | Require all site discuss in teleconference by English | For everyone could express their comment and opinion about topic. |
| 2. | Lack of collaboration with each other in the transfer of material | Configuration Management. | Create a common repository to save artifacts and require sites update periodically their artifacts. | For all sites to capture the work status and avoid having to wait the work of the other. |
| 3. | Meeting time via teleconference software is not unreasonable | Find a reasonable time for meeting. | First Marc should gather opinions on the period of time during the day that each manager feels most comfortable to participate in the meeting. Then get a one reasonable time and consistent with the three managers | To create psychological comfort for three managers discuss in an effective way. |
| 4. | This site are not satisfied with work attitude of the other site | Work attitude. | Marc should create meetings periodically for three managers talking candidly about work attitude of the other and then solve their problems. | To improve the attitude of cooperation between sites |